

Our Code of Conduct

Why do we have a code?

We are all responsible for our own behaviour and accountable for the choices we make. Our Code helps us to live and breathe the Bank of us values and guides us to do the right thing. In short, it's the way we work at Bank of us.

Who must follow the code?

We're counting on all Bank of us employees and contractors to embrace the Code. By following the Code, you play an important part in supporting the Bank of us culture. This includes our vision, values, and behaviours of Live it, Love it, and Own it, as well as our policies, procedures, prudential obligations and relevant State and Federal legislation. Our Code is fully supported by the Bank of us Board.

Knowing our responsibilities under the code

We all have a responsibility to know and live the Code and its principles.

We also all have a responsibility to share any breaches of the Code – even if you aren't sure if something is a breach. If you have a concern, it's best to chat about it with your Leader. We take all breaches of the Code seriously. A breach may result in disciplinary action up to and including termination of employment or contract.

We live our values

They say good things come in 3s, so we've adopted 3 core principles which are important to us, and which guide how we work – Collaboration, Relationships, and Integrity.

Actions speak louder

Our employees developed the Live it, Love it, Own it way of working. These actions guide how we behave when working at Bank of us.

Us is a
plus



Principles of the code



Our Vision

To be the bank of choice for Tasmanians.



Our Mission/ Purpose

Placing people at the heart of banking



Live it

Collaboration

Collaborate to achieve excellent outcomes.



Love it

Relationships

Build positive healthy relationships, celebrate success and be respected by the community.



Own it

Integrity

Act with integrity and be confident, proactive and accountable.

Let's talk about Living it

We're all about putting our customers' best interests first. And we don't just talk the talk - we walk the walk as well. We achieve more when we work together, and by working collaboratively as one team, our behaviours and decisions are driven by this common goal.

In Living it, we're agile and open-minded. We inspire and motivate each other. We put conscious effort into embodying our values and encourage those around us to do the same. And because we're all on the same page, placing people at the heart of banking comes naturally to us.

Let's talk about Loving it

How we work is just as important as what we do at Bank of us. We care about each other and value healthy relationships that are built on respect and trust and which encourage open communication and diversity. We care about the communities we do business in and are committed to being a good corporate citizen.

By Loving it, we strive to achieve the highest quality in our work while being respectful and professional in the way we act. Loving it is also about fun! We love to celebrate success along the way.

Let's talk about Owning it

Owning it is all about recognising how privileged we are to be the keepers of our customer's finances. We act with honesty and integrity and comply with the laws and regulations which apply to Bank of us and our business operations.

We respect all confidentiality, including that of our customers and employees. We don't misuse information and we manage conflicts of interest responsibly. We do this because it's ethical, and doing the ethical thing feels good! As a customer focused, customer-owned bank, there is no other way we want to act.

Us is a plus



Bank of us.
Tasmania | Community | Customer

